SERVICE BRIEF

NAVISITE MANAGED
OFFICE 365 PRODUCTIVITY SUITE *Powered by Microsoft*®

A NEW STANDARD
FOR PRODUCTIVITY

NaviSite's Managed Office 365 Productivity Suite, powered by Microsoft, works to elevate the standards for end-user operations and business competency.

With elegant solutions leveraging NaviSite's broad portfolio, personalized services, and dedicated expert support, your organization can continue your journey into the Cloud while maintaining the high standards you expect from your workforce, your IT staff, and your service providers.

Maintaining high levels of productivity is paramount for modern businesses. End-users must be well-equipped with the tools necessary to accomplish daily tasks and to generate critical deliverables. Data must be accessible and secure at all times, ready to drive strategic decisions and to spur innovation. Working teams must be able to collaborate without impediment.

Each of these requirements is made more complex by increasing workforce mobility and a diverse marketplace for endpoint devices. Individuals continue to depend on untethered access to, and device-agnostic delivery of, critical business resources. IT teams must prepare to support this demanding and varying landscape, and business leaders must plan for the roadblocks that have emerged from the desktop-centric delivery of traditional corporate productivity tools.

LIGHTER-THAN-AIR TOOLS FOR
AN ENCUMBERED WORKFORCE

For decades, innovation in software and operations standards has rapidly transformed

the metric for organizational productivity. Office applications, like those provided by Microsoft, have pervaded businesses and infused a new expectation for performance for the knowledge economy.

With the advent of cloud technologies, hosted applications, and Software-as-a-Service delivery models, organizations are rapidly alleviating end-users by enabling virtually untethered access to the tools they require to perform on a daily basis.

NaviSite's Managed Office 365 Productivity Suite, powered by Microsoft, delivers a familiar set of office applications, via the Cloud, so users can continue to communicate, innovate, collaborate, and safeguard the ideas and creations which drive business – without being confined to a desk.

A LIFELINE FOR EVERY USER
EACH STEP OF THE WAY

A critical component to an empowered, productivity workforce is effective, available support. Internal support resources are costly and can detract from an IT team's focus.

POWERED BY 🟧 Office 365

ROBUST SUPPORT FOR A MODERN OFFICE CLOUD

NaviSite's dedicated experts help to ease the burden of migration, setup, and ongoing support of essential Microsoft applications, and add the integration prowess necessary to enable organizations with cloud and managed solutions for security, mobility and compliance.

NaviSite seeks to elevate the power of Office 365 with real-time health check monitoring and committed rapid response times for faster resolution.

With an unparalleled portfolio of cloud and managed services, NaviSite's Managed Office 365 Productivity Suite can help organizations to seamlessly, securely empower its workforce while maintaining control and insight necessary in today's modern arena.

By teaming your organization with responsive, highly available technology experts, NaviSite's Managed Office 365 Productivity Suite makes the leap to help safeguard organizations and their workforce against halting issues; all with lessened burden on internal IT teams for administrative support and escalation.

NaviSite's 24/7 Robust Support services provide impactful benefits like:

- **Fully managed onboarding and migration of customer data -** NaviSite will manage the migration of your email data (up to 50GB per Mail Box) from various data sources, including Exchange 2003+, Domino, IMAP, POP3, Groupwize, Gmail and more.

- **Ongoing NaviSite administrative support –** Readily address application-level problems and keep your workforce operating smoothly, and remove time-consuming support obligations from the hands of internal IT staff.

- **Accelerated response at each level of urgency –** NaviSite asserts aid with shorter lead times than those quoted by Microsoft, expediting potential resolution to your users can continue to drive business.

- **Rapid and direct NaviSite escalation to Microsoft Premium Support –** A Microsoft Gold Partner, NaviSite touts swift, direct escalation to Microsoft of issues more severe than could be addressed with administrative support.

- **Real-time live environment monitoring –** NaviSite enables unprecedented insight into the health of your Office 365 environment, delivering live alerts of outage, malfunction and other event triggers directly to your critical IT staff.

UNIFIED POSSIBILITIES FOR A MODERN BUSINESS IN THE CLOUD

NaviSite's white-glove approach seeks to meet the unique business and technology needs of each customer. NaviSite offers bundled services with its Managed Office 365 Productivity Suite to provide tailored solutions with pricing benefits.

Enhance mobile security and insight into mobile operations, or virtualize critical business resources and key end-user activities; NaviSite's Enterprise Mobility Management and Desktop-as-a-Service solutions work in concert with Office 365 to solve some of the most pressing challenges facing businesses today.

ABOUT NAVISITE

NaviSite, Inc., a Time Warner Cable Company, is a leading international provider of enterprise-class, cloud-enabled hosting, managed applications and services. NaviSite provides a full suite of reliable and scalable managed services, including Application Services, industry-leading Enterprise Hosting, and Managed Cloud Services for organizations looking to outsource IT infrastructures and to help lower their capital and operational costs.

CONTACT NAVISITE

For more on the full range of NaviSite products, please visit navisite.com or email us at webinfo@navisite.com.